



TRUSTPOINT
TECHNOLOGY



CASE STUDY

HOW HEALTHY EMPORIUM STANDARDISED
THEIR IT & STREAMLINED GROWTH WITH
TRUSTPOINT

COMPANY OVERVIEW

Healthy Emporium is a registered provider of NDIS support coordination services in Australia, specialising in helping participants understand, maximise, and implement their NDIS plans. They deliver services Australia-wide and are certified by the Quality and Safeguards Commission, with a growing, geographically distributed team.

CHALLENGE

Growth and Remote Work

Healthy Emporium's team was growing quickly and spread across multiple locations on the east coast, making consistency difficult.

Standardisation

Managing software subscriptions, accounts, and hardware became increasingly complex, with no standard IT setup in place.

Cyber Security

Without standardisation, scaling operations was inefficient and created risks for both security and management.

SOLUTION

We migrated Healthy Emporium to Microsoft 365 with single sign on, joined all devices to Entra ID with cybersecurity tools, and centralised documents in SharePoint. Standardised workflows and rollout procedures now provide a secure, consistent, and scalable IT environment.

RESULTS

Healthy Emporium now has a secure and consistent IT setup that reduces overhead, improves collaboration, streamlines onboarding, and provides a strong foundation for growth.

Testimonial

Trustpoint helped us take control of our IT as our team grew quickly across multiple locations. The move to Microsoft 365 and a consistent, secure setup has made collaboration and onboarding so much easier. We now have confidence that our systems are scalable, secure, and support our growth."

— Nat Carter, Business Development Manager, Healthy Emporium